

Hygiene concept for aircraft handling

Rev. 2 (as of 25/01/2020)

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1. Introduction

Due to the outbreak of the COVID-19 pandemic air traffic was brought almost to a deadlock from mid-March 2020. This affected and still affects Braunschweig-Wolfsburg Airport as well. In order to enable a safe restart of air traffic with passengers, Braunschweig-Wolfsburg Airport has taken a wide variety of hygiene measures, especially for the aircraft handling area and has incorporated these measures in this hygiene concept. This concept is subject to constant revision and adaptation to the latest developments, findings and regulations. The concept is based on the recommendations of the BMG, EASA, ADV and IDRF.

2. Basic COVID-19 related hygiene rules

To prevent the COVID-19 pathogen from spreading, the following rules apply in principle:

- Social distancing between people from different households
- Separation of staff from passengers and flight crew in counter areas
- Possibilities for hand disinfection for employees and passengers (flight crew)
- Disinfection of surfaces

- Wearing protective surgical face masks (disposable surgical masks, FFP2 masks oder masks with KN95/N95 standard) in all areas accessible for passengers and visitors

3. Special features of the operation areas

3.1 Check-in, security control and waiting areas, boarding

The named areas are the most difficult to regulate hygienically due to their location within closed rooms.

In order to be able to comply with the distance rules between people in these areas, the following measures were implemented:

- floor markings (waiting request per person)
- relocation of the main entrance for passengers depending on certain situations (flight personnel)
- route guidance through flexible barriers
- reduction of seats in the waiting areas
- reduction/controlling of the amount of people waiting in the waiting areas
- displaying behavioural advices

In order to separate the airport staff from the passengers (including flight personnel), plexiglass shields were installed at the counters (check-in).

It is mandatory to wear a protective surgical face mask inside the terminal. Protective surgical face masks (disposable surgical masks) are available at check-in as needed.

The cleaning intervals (surfaces, door handles, shelves, seating) have been increased.

Hand disinfectant dispensers have been installed in front of the check-in area, in the waiting areas and in the sanitary facilities.

Where possible, boarding is arranged in such a way that:

- an unnecessary stay in the waiting area is avoided,
- if the waiting area must be used, continuous boarding is carried out while maintaining the minimum distances.

3.2 Deboarding, baggage reclaim

Deboarding is carried out in consultation with the aircraft crew in order to maintain the minimum distances. If possible, luggage will be left directly at the aircraft on the apron and must be picked up by the passengers themselves. For flights from non-Schengen countries the access to passport control designed to maintain the distance between travellers (establishment of a waiting area in front of the handling container).

3.3 Ramp handling

If the minimum distance (1.5 m) cannot be ensured, wearing a protective surgical face mask is mandatory. This applies to all people involved in aircraft handling.

4. Additional risk minimisation measures

In order to pro-actively control and limit the number of people in the check-in areas, traffic control (GAT) reserves the right to postpone flights or reject flight requests.

Customer – specific requirements can additionally be implemented in consultation with the management.

Rooms for medical tests can be offered upon customer request.

5. Time limit

This hygiene concept applies in accordance with the legislative measures and until revoked.

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